



GE Appliance Care and Service



Proper Maintenance Ensures Peak Performance

Keeping your GE appliances in optimal working condition requires regular care and occasional service. Follow these guidelines to ensure your appliances perform reliably and efficiently for years to come. Appliance service is provided directly by the manufacturer.

1. Routine Cleaning Tips



REFRIGERATORS

- Clean coils every 6-12 months to maintain efficiency.
- Regularly wipe down the interior and exterior using a mild detergent or baking soda solution.



RANGES & OVENS

- Use the self-cleaning cycle periodically for optimal performance (if available).
- Avoid abrasive cleaners; use a non-abrasive sponge and mild cleaning agents for surfaces and glass.



DISHWASHERS

- Run a cleaning cycle with a dishwasher cleaner monthly to prevent buildup.
- Check and clean filters regularly to maintain water flow and cleanliness.



WASHERS & DRYERS

- Inspect hoses for wear and replace them every five years.
- Clean the lint trap after every load and periodically check the exhaust duct for blockages.

2. Preventative Maintenance

- Remember to mail in any registration cards you receive with the manufacturer's materials. Being in the manufacturer's system ensures that in the event of a product recall, the company can contact you and arrange to provide the needed correction.
- Replace worn parts promptly to avoid further damage.
- Use GE-recommended accessories and cleaning products to ensure compatibility and performance.

3. Service Procedures

- **Service:** If you are experiencing a problem with one of your General Electric appliances, please contact GE directly to schedule a service appointment. The manufacturer of your appliances employs trained technicians who are qualified to service the appliances. Certified technicians work on the appliance.



GE Appliance Care and Service Continued



- **Identify Issues Early:** Check the appliance's user manual for troubleshooting steps before calling for service.
- **Contact GE Service:** Schedule service by visiting [GE Appliances Service](#) or calling their hotline at **1-800-GE-CARES**. For prompt service, please ensure you have the appliance's Model # and Serial # and the closing date on your home. By contacting GE directly, this will allow you to schedule an appointment for immediate service.
- **Warranty Information:** Your Warranties on your GE appliances are for one (1) year; refer to the literature provided by the manufacturer. Verify warranty coverage before service. Keep your proof of purchase handy.

4. Online Resources

- Visit the [GE Appliances Support Center](#) for FAQs, video tutorials, and manuals.
- Sign up for the GE service plan to cover repairs beyond the standard warranty.

5. Safety Reminders

- Disconnect power before cleaning or servicing any appliance.
- Avoid using damaged cords or plugs and call for professional assistance if electrical issues arise.

Always refer to your specific appliance's user manual before performing any cleaning, maintenance, or repairs. Instructions and safety precautions can vary between models and manufacturers. Failure to follow the manufacturer's guidelines may result in damage to the appliance or void its warranty. By following these care and service tips, you'll maximize the lifespan and efficiency of your GE appliances. For further assistance, always rely on GE-certified professionals.

Technical Services Team

The technical information provided is offered as-is, without warranty of any kind, expressed or implied. Users are encouraged to verify all information independently and use it at their own discretion. We shall not be held liable for any damages or losses resulting from the use or misuse of this information.