

# WARRANTY | FRONT DOOR

Hoelscher Weatherstrip Mfg. Co., Inc. offers a limited warranty for one (1) year on all wood doors from the original date of installation of the door. This warranty assures that each door, for this period, is of good material and workmanship, and free from defects rendering the door unserviceable or unfit for the ordinary, recommended use. This warranty shall be void if the door has not been stored, installed, and maintained in a good workable manner. If the door is installed unfinished, the warranty is void unless the door is sealed within a 72-hour period. During this period, if the door is exposed to rain or any water infiltration, the warranty shall be void.

## CONDITIONS NOT COVERED UNDER WARRANTY

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The following conditions are not considered defects and are, therefore, not covered under the Hoelscher warranty:

- Warp. Warp is defined as any distortion in the door itself and does not refer to the frame or jamb in which it is hung. However, the term, "warp" shall not include the related terms of "bow", "cup", or "twist." To be considered warped for the purposes of the warranty, the distortion would have to exceed  $\frac{1}{4}$ " on a 6'8" tall door and  $\frac{1}{2}$ " on an 8'0" tall door. Doors wider than 36 inches or taller than 8 feet are not warranted against warp. If the claimed nonconformity is warp, Hoelscher may defer repairing or replacing the product for up to twelve (12) months from the date of the claim of the date when the product was installed, as it is not uncommon for temporary warp conditions to occur as the door adjusts to local humidity and temperature.
- Bow or misalignment of the frame or jamb in which the door is hung.
- Fading of finish, discoloration, rust or flaking resulting from exposure due to installation without sufficient roof overhang protection, which causes the door to be exposed to an unusual amount of sunlight and /or precipitation. A minimum roof overhang means the roof overhang projects out a distance from the structure no less than one-half (1/2) of the elevation between the bottom of the door and the base of the overhang's highest point above the entryway.
- Variation or unsatisfactory results in the surface checking of the wood.
- Damage resulting from the causes beyond the control of Hoelscher. These include, but are not limited to, damage caused by misuse, abuse, accident, mishandling, fire, flood, earthquake, storm, tornado, or other acts of nature.
- Defects from failure to perform normal homeowner maintenance or from attempts by non-Hoelscher workmen to repair the door.

- Surface checks on the door that are less than 1/32" in width or less than 2" in length.
- Panel movement or shrinkage of 3/16" or less. Temperature, humidity, and direct sunlight may cause the wood panels on your door to shrink slightly, leaving an unstained line in the panel. This movement is normal, and the door's construction is designed to allow this movement.
- Damage caused by the installation of a storm door.
- Leakage in the speakeasy opening in doors with such a feature (with or without decorative iron grille).
- Reducing the height of the door by removing more than one (1") inch from the bottom rail and/or one-half (1/2") inch from the top rail of the door.
- Reducing the width of the door by removing more than one-half (1/2") inch from the stiles at either side.

## **PREFINISHED DOORS**

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Hoelscher Weatherstrip Mfg. Co. offers a twelve (12) month warranty on all of our prefinished doors. The warranty period begins on the original date of purchase.